

## Progress in response to recommendations made and issues raised by the Committee

Date	Item	Resolution	Commentary
1 March 2010		<p><b>Additional Actions</b></p> <p><b>Clarification as to why 17% of respondents found it difficult to access GP Services.</b></p> <p><b>Requested consideration be given to retaining the temporary equitable access provision at South Wye when the permanent Centre at the hospital site was open.</b></p>	<p>Briefing note to be provided</p> <p>The Director of Public Health acknowledged that it would be worth exploring the pattern of use of the temporary provision and other health facilities.</p>
1 March 2010	Quality Assurance Framework	<p><b>a seminar be arranged on Quality Accounts; and</b></p> <p><b>further report be made when timely, within six months, reviewing quality performance and highlighting any areas of concern.</b></p>	<p>Informal meeting held on 20 May</p> <p>Report on agenda for September 2010.</p>
1 March 2010	Provider Services Integration	<p><b>mindful of the significance of the proposed change it was requested that the Committee be kept fully informed of progress in addition to being formally consulted.</b></p> <p><b>the importance of ensuring services were tailored to localities be emphasised.</b></p>	<p>Report made in July 2010.</p>

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1 March 2010	Hereford Hospitals NHS Trust Update	<b>That the full updates to the Committee incorporate performance against all relevant indicators in the corporate plan</b>	Request made.
		<p><b>Additional Actions</b></p> <p><b>Requested that a more user friendly name be used for the Equitable Access Centre.</b></p> <p><b>Briefing note requested on Hospital standardised mortality ratios setting out actual numbers of cases to put the ratios in context.</b></p>	<p>To be considered.</p> <p>Briefing note circulated 14 May 2010.</p>
29 March 2010		<p><b>That</b></p> <p><b>(a) a further report be made in six months time reviewing performance against targets including comparative information for the West Midlands Region and a more detailed breakdown showing by what margin targets were being missed, and also providing information on patient outcomes;</b></p> <p><b>(b) a report be provided to the Committee on the Community First Responder funding plan and communication links with Community First Responders and the Community Response Manager be invited to attend the meeting;</b></p> <p><b>(c) the Committee be advised of the amount and</b></p>	Report on agenda for September 2010

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		<p>nature of cross-border work with the Welsh Ambulance Service and the extent to which this was reciprocated.</p> <p>(d) an update be requested from Hereford Hospitals NHS Trust on performance against the target for ensuring all emergency ambulance arrivals are accommodated safely in the hospital; and</p> <p>(e) the invitation from WMAS to visit the Emergency Operations Centre at Dudley be accepted.</p>	
29 March 2010	World Class Commissioning	<p><b>That mindful of the significant changes proposed, for example the scale of the transfer of activity from the secondary sector to the primary sector and community services, regular updates on the World Class Commissioning Strategy be provided to the Committee describing progress and providing evidence of the degree of change and its effectiveness.</b></p>	Updates Scheduled as part of NHS Herefordshire updates.
18 June 2010	Suggestions from Members of the Public	<p><b>Agreed to add the provision of dental services to the work programme.</b></p>	Issue to be included in population health report on access to services in November 2010.
18 June 2010	Response to Scrutiny of General Practitioner	<p><b>That the response to the findings of the scrutiny review of GP services be</b></p>	Meeting of Chairman and Vice-Chairman to be scheduled with Regeneration

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	(GP Services)	<p><b>noted subject to the Director of Regeneration being invited to reconsider and strengthen his response on rurality and transport co-ordination;</b></p> <p><b>(b) the Local Medical Committee be invited to comment on the response by NHS Herefordshire to the Review;</b></p> <p><b>(c) a further report on progress in response to the review be made in six months time with consideration then being given to the need for any further reports to be made;</b></p> <p><b>(d) The Valuing People Partnership Board should be asked to comment on its evaluation of the outcomes for adults with learning disabilities from the Learning Disability Locally Enhanced Service incentive scheme;</b></p> <p><b>(e) a glossary be prepared of the various boards in the County with responsibility for considering health and social care matters; and</b></p> <p><b>(f) the next quality report should include information on the numbers using the Equal Access Medical Centre and also</b></p>	<p>Directorate to discuss updated response.</p> <p>Secretary to the Local Medical Committee has commented that in his view the responses of NHS Herefordshire are on the whole fair and reasonable and would have the support of GPs.</p> <p>Report Scheduled for January 2011.</p> <p>Information being sought.</p> <p>A glossary circulated. Further Information being sought.</p>

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		<p><b>report on the effects on use of GP surgeries and the out of hours service.</b></p>	<p>Report Scheduled for September 2010.</p>
<p>18 June 2010</p>	<p>Mental Health Procurement Project</p>	<p><b>That (a) progress on the Mental Health Procurement Project be noted; and</b></p> <p><b>(b) a further report be made to the Committee in November 2010 setting out how the new arrangements will improve services and benefit service users and their carers and deliver value for money.</b></p>	<p>Report scheduled for November 2010.</p>
<p>18 June 2010</p>	<p>NHS Herefordshire Update</p>	<p><b>RESOLVED: That updates be provided on delayed transfers of care and Stroke services.</b></p>	<p>Included in interim updates for 30 July.</p>
<p>2 August 2010</p>	<p>Herefordshire Service Integration Programme</p>	<p><b>RESOLVED:</b></p> <p><b>That (a) the engagement programme be supported, with the recommendation that it be extended to involve presentations to the PACTs, to seek views from those who had not been to hospital or visited their registered GP with any frequency and to provide an engagement event for all Councillors rather than for the Committee alone;</b></p> <p><b>(b) following the planned engagement</b></p>	<p>Event for all Councillors scheduled for 30 September.</p> <p>Report scheduled for 30 November.</p>

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		<p>event for Councillors a report be made to the Committee seeking the Committee's formal response to the consultation on the proposals, allowing the Committee to take account of any issues arising from the engagement event;</p> <p>(c) that the report to be prepared in December 2010 describing the overall engagement process, the responses and any changes made to the services as a result should also be presented to the Committee, at which point the Committee would make further observations as it saw fit; and</p> <p>(d) a structure chart showing the various bodies involved in the integration programme should be circulated to all Members.</p>	<p>Report Scheduled for January 2011.</p> <p>Circulated.</p>
2 August 2010	Population Health – Alcohol Misuse and Smoking	<b>RESOLVED:</b> That a briefing note be provided setting out the evidence supporting the investment in measures to reduce smoking as outlined in the Public Health improvement Plan; and the evidence supporting the establishment of alcohol health workers and alcohol liaison nurse posts to deliver the Identification and Brief Advice programme.	Circulated

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2 August 2010	Interim Trust Update – Delayed Transfers of Care	<b>It was agreed that an updated report should be circulated to the Overview and Scrutiny Committee who had expressed concern about performance in this area.</b>	To be circulated.